

ACTIVITY REPORT 2020

SUMMARY



Founder:

we share knowledge, skills, tools and confidence to as many people as possible, regardless of age, to enable them to make the right decisions about managing personal finances.

- OUR MISSION
- OUR TEAM & PARTNERS
- MAIN ACHEIVEMENTS

OUR MISSION





OUR VISION



We aim to become a reference center which contributes to building and developing of a responsible financial behavior in the Republic of Moldova.

OUR MISSION

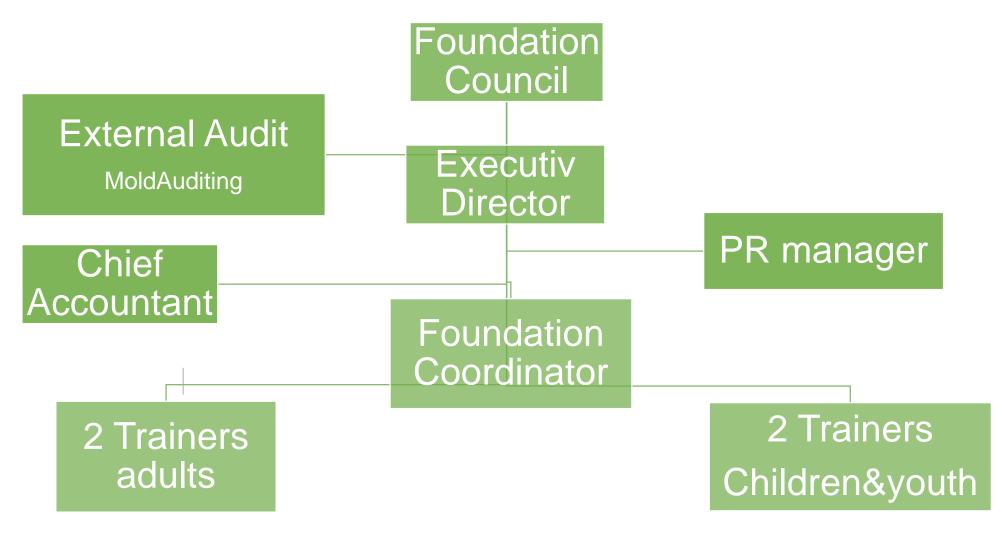
- we contribute to the development of financial culture in society by implementing and promoting financial education programs for children, youth and adults.
- we constantly increase the number of participants in our financial education programs.
- we build partnerships and collaborations with educational institutions, organizations, companies interested in raising the level of responsibility and financial culture.

OUR VALUES

Simple Attractive Correct Professional

ORGANIZATIONAL CHART











March April May June July

Training of Trainers

174 h

- ✓ On-line training with Robert Huszar
- ✓ On-line training with Right to Education Foundation, Romania
- ✓ Training with Grawe Carat Insurance,
- ✓ Training with Infin EDU
- ✓ Training on Banking Products & Services
- ✓ Training with Axa Management Consulting

Program Adjustment

1043 h









Creation of website



Email addresses, electronic signatures



Social media pages



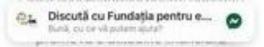
Messenger Chat















- design, elaborated by a specialized company, based on the specifics of the Foundation's activity
- identification of proper location (97 m²)













Brand guidelines







MAIN ACHIEVEMENTS: LAUNCHING



CALL CENTER

3 July 2020 - Launching of the "OK" Foundation for financial education on the occasion of the 30th anniversary of Mobiasbanca



Vrei să-ți gestionezi mai bine banii?



02.07.2020

Campanie institutionala





"Fiind o bancă cu 30 de ani de experientă pe piata locală, care activează după cele mai înalte standarde internaționale, avem expertiza necesară și responsabilitea să partajăm



www.mobiasbanca.md



Promotion of programs





Key messages





PARTNERSHIPS



✓ Train of trainers





✓ Training delivery













46
Training sesions

141
Hours of trainings

502
Participants









ONLINE TRAININGS



Educație financiară - acum și ONLINE . LIVE **▶** II





Governance

- Registration at Authorities
- Institution of the Foundation Council
- Approval of the Statute, Organizational Chart
- Normative documents:

Regulatory complaints (GDPR & NGO reporting)

- Policy on the security for the processing of personal data
- Regulation regarding processing of personal data
- Regulation on the processing of personal data in the "human resources" record system
- Regulation on the processing of personal data in the accounting system of Foundation
- Regulation on data processing for Trainers

Organizing activity

- Instruction on Safety and Health at Work
- Regularly internal
- Accounting Policy

Website, social media

- Policy on Confidentiality
- Policy on Cookies
- Guide for social media communication
- Guide for Site administration
- Instruction Data processing on website

Regulatory

- Organization of HR and Accounting activities according to the legislative requirements
- Notification to the National Center for Personal Data Protection of RM (NCPDP)
- Registration of the HR and Accounting module at NCPDP
- Data records: letterheads, registers, template of collaboration agreement, Consent for the processing of personal data, Training registration form, satisfaction questionnaire etc., Achieve nomenclature



Institutional, branding

- Trademark and logo registration to AGEPI
- Domain registration
- Email addresses, email signatures
- Creation of website, social media pages
- Bandbook, visual identity
- Communication campaign

Training delivery

- Signing collaboration agreements
- Zoom & Mentimeter for online trainings
- Manuals for trainings, consumables
- Adjustment of Financial Educational Programs for Mobiasbanca employees
- Adjustment of Financial Educational Programs for online

Human Resources

- Trainers recruitment & employment
- Training of trainers
- Salaries and benefits

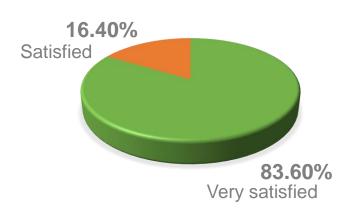
Support

- IT , technical equipment
- Accounting software
- Telephony
- Access cards
- Online meetings platform

FEEDBACK TRAININGS



Satisfaction degree



The content of the program is

